



SYSTEMS/NETWORK ENGINEER

Keno Kozie has been recognized once again, as the “Best IT Outsourcing Provider in Chicago” by The National Law Journal’s Best of Chicago awards. We are the IT partner of choice for law firms across America who entrust their reputation and business to our experience IT specialist

The Systems and Network Engineer will be responsible for providing a high level of technical support for both maintenance, troubleshooting and participation in network implementations in numerous client environments. The position provides exposure to a wide range of technologies and offers many challenging opportunities to help grow your career.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide on-site and remote support to our client’s end users and engineers.
- Dispatch “as-needed” and in recurring on-site assignments at client offices.
- Assist with network implementations, projects and support.
- Install, configure and troubleshoot various desktop/server applications and hardware solutions.
- Assist clients with a wide array of network and application issues
- Resolve ticket escalations
- Windows server administration and Active Directory configuration

KNOWLEDGE, SKILLS AND ABILITIES

- Exceptional problem solving and technical troubleshooting skills
- Strong Network Administration
 - VLAN
 - Routing
 - LAN/WAN
 - Firewalls, routers and switches (Cisco, SonicWALL, Meraki, Extreme, Dell, HP)
 - Candidate should have implemented and configured devices and be able to speak to overcoming challenges
 - Network Discovery
- Experience with installing/supporting Windows Server, Windows, and MS Office, M365
- Strong Active Directory skills
- Prior expertise with a variety of technologies:
 - Microsoft Exchange M365

- SQL Server
- Citrix and/or Microsoft Terminal Server
- Virtualization (Azure, VMware, VMware View, Hyper-V)
- SAN
- Experience with various backup (Datto, Veeam, etc.) and antivirus solutions
- Desktop imaging and deployment technologies
- Document Management experience a plus (iManage, NetDocuments, etc.)
- Excellent verbal and written communication skills
- Exceptional organizational and time management skills
- Related technical certifications desirable
- Minimum of 5 years of related work experience

KENO KOZIE IS AN EQUAL OPPORTUNITY EMPLOYER

Diversity and inclusion matter to us here at Keno Kozie Associates. We celebrate our differences and advocate an environment where everyone feels included. We are proud to be an equal opportunity employer – and celebrate our employees’ differences, including race, color, religion, sex, national origin, citizenship, marital status, sexual orientation, gender identity, age, disability, Veteran status or any other protected group status. Our differences make us better, stronger and more successful. Equal employment opportunity extends to all aspects of the employment relationship, including hiring, transfers, promotions, training, terminations, working conditions, compensations, benefits, and other terms and conditions of employment.