



SENIOR SYSTEMS/NETWORK ENGINEER

Keno Kozie Associates is a leading, national IT solutions provider specializing in solutions and support tailored to the legal industry. We are actively seeking professionals to join our Engineering team located in Chicago.

Our ideal candidate is confident, well-spoken, hardworking, highly organized with solid technical skills and experience in building relationships with customers. The ability to work in a fast-paced changing environment both independently and as part of a team is critical. Extended hours are required when necessary.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Lead and take ownership of high profile network implementations and projects
- Collaborate with project managers and other project team members
- Assist with quality control efforts to maintain client satisfaction
- Mentor Associate, Level 1 and Level 2 Engineers in the department. Identify talent and provide guidance to Senior Management on how best to foster and promote success amongst staff.
- Strengthen relationships with current clients and foster the foundations for new clients.
- Identify new opportunities, make recommendations for upgrades and communicate with other K2 departments and resources when required.
- Assist Account Managers with complex proposals and technical presale meetings at clients.

KNOWLEDGE, SKILLS AND ABILITIES

- Exceptional problem solving and technical troubleshooting skills.
- Significant technical experience with installing/supporting Windows networks.
- Strong Network Administration experience
- Experience with implementing and supporting various backup and antivirus solutions. Exposure to disaster recovery solutions
- MCSE/related technical certification or Minimum of 5 years of related work experience
- Significant technical understanding of the following technologies:
 - Microsoft Exchange and/or Office 365
 - SQL Server
 - Citrix and/or Microsoft Terminal Server
 - Firewalls, routers and switches (Cisco, SonicWALL, Meraki, Extreme, Dell, HP)
 - Virtualization (VMware, VMware View, Hyper-V)
 - SAN (Compellent, Dell EqualLogic, EMC, etc.)
 - Desktop imaging and deployment technologies
 - Document Management (e.g. iManage, Open Text DM, WorldDox, NetDocuments)

OTHER DUTIES

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the Senior Systems Engineer.

IMPORTANT NOTES

- This position requires strong written and verbal communication skills, efficiency and quick decision making abilities.
- Candidates must live within the CHICAGOLAND or DC METRO area.
- Candidates must be AUTHORIZED to work in USA.

KENO KOZIE IS AN EQUAL OPPORTUNITY EMPLOYER

Diversity and inclusion matter to us here at Keno Kozie Associates. We celebrate our differences and advocate an environment where everyone feels included. We're proud to be an equal opportunity employer – and celebrate our employees' differences, including race, color, religion, sex, national origin, citizenship, marital status, sexual orientation, gender identity, age, disability, Veteran status or any other protected group status. Our differences make us better, stronger and more successful. Equal employment opportunity extends to all aspects of the employment relationship, including hiring, transfers, promotions, training, terminations, working conditions, compensations, benefits, and other terms and conditions of employment.