



Systems Engineer

Keno Kozie Associates is a leading, national IT solutions provider specializing in solutions and support tailored to the legal industry. We are actively seeking Professionals to join our Engineering team.

As an Engineer here:

- You will be exposed to a variety of technologies and mentored by professionals in the field.
- As we continue to grow, opportunities arise for career advancement and development of technical skills.
- We are conveniently located in the loop, conveniently located to all train stations, “L” and bus stops.
- Full-array of benefits: Profit Sharing, Medical, Matching 401K, Employee Assistance Programs, Life, Disability, and voluntary vision and dental available.
- Very congenial office, with open door atmosphere

The System Engineer will be responsible for providing a high level of technical support for both maintenance, trouble shooting and participation in network implementations in numerous client environments. The position provides exposure to a wide range of technologies and offers many challenging opportunities to help grow your career.

Job Responsibilities:

- Install, configure and troubleshoot various desktop/server software applications and hardware solutions
- Assist clients with a wide array of network and application issues
- Provide both on-site and remote support. Participate in regular on-site assignments at client offices.
- Assist with network implementations and projects
- Resolve ticket escalations
- Build standard Windows desktop which includes, but not limited to Microsoft Office, Adobe Acrobat and client specific applications
- Windows server administration and Active Directory configuration

Requirements:

- Exceptional problem solving and technical troubleshooting skills
- Experience with installing/supporting Windows Server, Windows, and MS Office, Office 365
- Strong Network Administration and Active Directory skills
- Exposure to various backup and antivirus solutions
- Excellent verbal and written communication skills
- MCSE or related technical certification is preferred
- Minimum of 3 years related work experience.
- Prior expertise with a few of the following technologies:
 - Microsoft Exchange and/or Office 365
 - SQL Server
 - Citrix and/or Microsoft Terminal Server
 - Firewalls, routers and switches (Cisco, SonicWALL, Meraki, Extreme, Dell, HP)

- Virtualization (VMware, VMware View, Hyper-V)
- SAN (Compellent, Dell EqualLogic, EMC, etc.)
- Desktop imaging and deployment technologies
- Document Management (e.g. iManage, Open Text DM, WorldDox, NetDocuments)

Candidates must live within the CHICAGO area and be authorized to work in the United States.