



Network Operations Center (NOC) Engineer

Keno Kozie has been recognized once again, as the “Best IT Outsourcing Provider in Chicago” by The National Law Journal’s Best of Chicago awards. We are the IT partner of choice for law firms across America who entrust their reputation and business to our experience IT specialist. NOC Engineer is a 24 x 7x 365 Department. The shift will be determined once the current engineers have evaluated options for change 1st.

The NOC is part of our Managed Service Department and responsible for monitoring client systems for abnormal operating events and to provide appropriate resolution to issues as they arise. The ability to multi-task, prioritize and analyze best path to resolution, in a fast paced environment is essential.

Requirements:

- Experience in Microsoft Active Directory administration
- Working knowledge of the following: DNS, DHCP, TCP/IP, IIS,
- Familiarity with firewalls, switches, and basic networking concepts and troubleshooting
- Virtualization experience, VMWare, is primarily used by our clients.
- Backup configuration, maintenance, and troubleshooting with one or more of the following: Backup Exec, Barracuda, AppAssure, Veeam, eVault.
- Administration of sans (i.e. EMC, HP, Dell, Hitachi) and other enterprise storage technology.
- Experience with Hyper-V, WSUS, Citrix, and Cisco a plus.

As a NOC Engineer here:

- You will be exposed to a variety of technologies and mentored by professionals in the field.
- As we continue to grow, opportunities arise for advancement from within to develop skills.
- We are conveniently located in the loop within blocks of all train stations and "EL" stops.
- Full-array of benefits: Medical, Matching 401K, Employee Assistance Programs, Life, Disability, and voluntary vision and dental available.
- Very congenial, office atmosphere with opportunities to socialize via fundraising events, game nights, lunch and learn programs.

Important Notes:

- **Candidates must live within the CHICAGOLAND area.**
- **Candidates must be AUTHORIZED to work in USA.**

Please send all resumes to careers@kenokozie.com.