



## IT Infrastructure Engineer

### *Who we are:*

Keno Kozie has been recognized once again, as the “Best IT Outsourcing Provider in Chicago” by The National Law Journal’s Best of Chicago awards. We are the IT partner of choice for law firms across America who entrust their reputation and business to our experience IT specialist.

**The Infrastructure Engineer** will be responsible for providing a high level of technical support and participation in network implementations in numerous client environments. The position provides exposure to a wide range of technologies and offers many challenging opportunities to help grow your career.

### *Job Responsibilities:*

- Install, configure and troubleshoot various desktop/server software applications and hardware solutions
- Assist clients with a wide array of network and application issues
- Provide both on-site and remote support. Participate in regular on-site assignments
- Assist with network implementations and projects
- Resolve ticket escalations
- Build standard Windows desktop which includes, but not limited to Microsoft Office, Adobe Acrobat and client specific applications
- Windows server administration and Active Directory configuration

### *Requirements:*

- Exceptional problem solving and technical troubleshooting skills
- Experience with installing/supporting Windows Server 2003-2012, Windows XP-8 and MS Office 2003-2013
- Strong Network Administration and Active Directory skills
- Exposure to various backup and antivirus solutions
- Excellent verbal and written communication skills
- MCSE or related technical certification is preferred
- Minimum of 3 years related work experience

### *As an Engineer here:*

- You will be exposed to a variety of technologies and mentored by professionals in the field.
- As we continue to grow, opportunities arise for advancement from within to develop skills.
- We are conveniently located in downtown DC, near Metra stations.
- Full-array of benefits: Medical, Matching 401K, Employee Assistance Programs, Life, Disability, and voluntary vision and dental available.
- Very congenial, office atmosphere with opportunities to work with engineering peers collaboratively

### *Important Notes:*

- Candidates must live within the **DC** area and be authorized to work in the United States.
- We are hiring full-time permanent employees. We offer career growth and great benefits.

Please send all resumes to [careers@kenokozie.com](mailto:careers@kenokozie.com)