



Schopf & Weiss Chooses Keno Kozie for IT Managed Services and Help Desk Support

CHICAGO – August 10, 2010 – Keno Kozie Associates, a leading provider of information technology design, service and support to law firms and legal departments, announces that the law firm of Schopf & Weiss LLP has selected the company to provide managed IT services and help desk support to the firm. Schopf & Weiss brought Keno Kozie onboard to deliver unsurpassed IT support, including 24/7 system monitoring, routine system maintenance, risk assessment, evaluation, help desk support, and more.

Due to the firm's growth and an increasingly complex technical environment, Schopf & Weiss determined that the best way to provide top-notch IT services for the firm was to utilize a managed services provider. After carefully evaluating several leading firms in the legal IT space, the firm selected Keno Kozie Associates for its extensive experience supporting law firm IT, the breadth of its expertise, and the close, personal nature of its customer service.

Before beginning the engagement, Keno Kozie reviewed the firm's entire IT environment, identified and addressed issues, set up monitoring, and recommended future changes and upgrades. Keno Kozie's support engineers handle all proactive maintenance and management of the firm's IT environment as well as strategic planning, budgeting and staff management. The Keno Kozie Help Desk provides technical and application support directly to the firm's end-users on a 24/7/365 basis. Additionally, Keno Kozie provides the firm's management with daily and weekly status reports, real-time monitoring and regular team meetings to ensure the success of all aspects of the relationship.

"Keno Kozie provides the best cutting-edge support for our business litigation practice," stated Alison Larson, Executive Director at Schopf & Weiss. "Their expertise in the full range of e-tools will keep us ahead of the curve."

"We are honored that Schopf & Weiss selected us to take care of all their IT needs," stated Barry Keno, President of Keno Kozie. "We are committed to providing top-notch service and support to our clients and aim to continually surpass industry standards with our efforts. We are excited to work with the team at Schopf & Weiss to meet, and hopefully exceed, all their expectations."

Keno Kozie provides IT consulting, system integration, advanced application integration, 24/7 help desk support, training, and managed services to law firms across the United States. With more than 25 years of experience, hundreds of law firms have entrusted their reputation and business to Keno Kozie's team of IT experts.

About Keno Kozie

Keno Kozie Associates, Ltd. has been providing information technology design, service and support to leading law firms and legal departments since 1988. Hundreds of firms have chosen Keno Kozie to provide IT consulting, system integration, advanced application integration, 24/7 help desk support, training, and managed services. The company maintains partnerships with many leading software and hardware vendors to provide clients with optimal value and support. www.kenokozie.com

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